



Future Town, Future Council

Future Town, Future Council brings together Stevenage Borough Council's nine key priorities for the next five years. This programme guides the council's future strategic focus and resource allocation as set out in our Corporate Plan.

Excellent council homes for life Vision

We are investing in our housing stock so that we can continue to provide attractive and smart homes that are cost-effective to maintain, and high quality and efficient services for our tenants and leaseholders, whatever their needs.

Excellent
council
homes for life

What does this mean

Investing in our properties so that people's homes are safe, comfortable and well maintained.

Reviewing the services we provide for our customers, and making any improvements and changes necessary to achieve a renewed customer focus.

How we will do this?

Investing in homes to be proud of:

- Maintaining and improving the 550 flat blocks
- Carrying out internal improvements including kitchens, bathrooms and rewiring
- Improvements including insulation, share boilers, landlord electrics and strategy for prevention of damp and condensation

Delivering sustainable services for older people:

- Redesigning the housing services we provide for older and more vulnerable people so that they meet our customers' changing needs and deliver efficient and effective services.

Transforming housing

- Enhancing our repairs service so that it provides an excellent service for customers.
- Improved management and delivery of investment services.
- Reviewing and improving our housing management services